

Attorney Docket No. WIDE-002
Client/Matter No. 85899.0006
VIA FACSIMILE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

David J. Jilk, Brian L. Kellner, Victor Ganora, Thomas A. Kotsines

Serial No. 10/001,947

Filed: November 14, 2001

For: UNIVERSAL TASK MANAGEMENT SYSTEM,
METHOD AND PRODUCT FOR AUTOMATICALLY
MANAGING REMOTE WORKERS, INCLUDING
AUTOMATICALLY TRAINING THE WORKERS

Art Unit: 2171

Examiner: not yet
assigned

Confirmation No.: 8863

2nd SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
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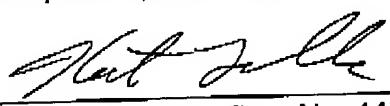
Sir:

Pursuant to 37 C.F.R. § 1.97, the Examiner may wish to consider the references listed on the attached Form PTO/SB/08A. In submitting these references, no representation is made or implied that the references are or are not material to the examination of this application.

This Information Disclosure Statement is filed before mailing of a first Office Action in the above case. Accordingly, no fee is believed due. However, any fee associated herewith may be charged to Deposit Account No. 50-1123.

Respectfully submitted,

8/06/04
Date



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| INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i> | | Application Number | 10/001,947 |
| | | Filing Date | November 14, 2001 |
| | | First Named Inventor | David J. Jilk et al. |
| | | Art Unit | 2171 |
| | | Examiner Name | Not yet assigned |
| Sheet | 1 | of | 1 |
| | | Attorney Docket No. | WIDE-002 |

U.S. PATENT DOCUMENTS

| Examiner Initials | Cite No. ¹ | Document No. No. – Kind Code ² | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Doc | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear |
|-------------------|-----------------------|--|--------------------------------|---|--|
| | | US-6,539,419 | 03-2003 | Beck et al. | |
| | | US-6,453,038 | 09-2002 | McFarlane et al. | |
| | | US-6,049,599 | 04-2000 | McGausland et al. | |
| | | US-6,038,544 | 03-2000 | Machin et al. | |
| | | US-5,644,619 | 07-1997 | Farris et al. | |
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| | | US- | | | |

FOREIGN PATENT DOCUMENTS

| Examiner Initials | Cite No. ¹ | Foreign Patent Document | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Doc | Pages, Columns, Lines Where Relevant Passages or Relevant Figures Appear | T ⁶ |
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This collection of information is required by 37 CFR 1.97 and 1.98. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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